Uninstall McAfee

1. In Cortana, or Search, or Settings Search type:
    Remove Program
    Click on "Add or Remove Programs"

2. Items are sorted alphabetically; all McAfee product names begin with McAfee.
    Click the Item, Click Uninstall button. Do NOT let it do a reboot after uninstalling.

3. Google: Uninstall mcafee site:mcafee.com
                            Or:
https://service.mcafee.com/webcenter/portal/cp/home/articleview?articleId=TS101331

4. Click the link for:
    "Method 2: Remove using the McAfee Consumer Product Removal tool (MCPR)"

5. In the area that expands, click the link for "Download the MCPR tool."

6. Run the tool you downloaded and follow its prompts, including one to reboot.

7. Have client reconnect you.

8. In System Tray, click the Up Carat: ^
    Double click the White Shield Icon to open Windows Security.
    Click Virus and Threat Protection

9. If it says protection is Off, turn it On at this screen.

10. Under "Virus & threat protection settings"
    Click "Manage settings"

11. Make sure the following are set:
    Real-time protection: On
    Cloud delivered protection: Off
    Automatic sample submission: Off
    Tamper Protection: On

12. Click "Dismiss" for any warnings on this screen.

13. Click "Add or remove exclusions"
    Click the "+" button and add the following if missing:
    C:\EZW\ ; Main Drive Letter

14. Close Windows Security screens.