Secondary Insurance Coverage won't hold

Occasionally, a patient has two policies and another person needs to use this person's Secondary coverage as their Primary coverage.

All you need to do is to manually fill in the Secondary Information from the First patient on the Second patient's Primary Insurance screen, and <u>DON'T fill in the "RESP Acct #" field.</u>

Whenever you fill in the "RESP Acct #" field on an Insurance Screen, it will automatically pick up that person "Primary" Insurance information when you save.