DataTec
EasyDent

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Oct. 2019

Direct Texting

Service & Cost

EasyDent's Schedule has an easy-to-use interface to the Twilio SMS texting service. As of Oct. 2019, there is a $2/month fee plus ¾ of a cent per text message up to 140 characters. This means you could send **500 text messages per month for $5.75***. This is a measured service so you only pay for what you use.

Detailed Cost Estimate

You can easily estimate your monthly fee as follows:
1) Open the Schedule, select the top "*Print*" option then select "*Count of Scheduled Patients*"
2) Set the *date range for 1 month*
3) *Run* the report for *each Schedule* you use (1, 2, 3, etc.)
   The bottom of the report will show the *Total* Appointments for the month
4) Add up the number of appointments for *all the schedules* your use for one month
5) Multiply the *total number* of appointments *by .0075* then add the *$2*.
   For example: 897 text messages would cost (.0075 x 897) + 2 = $ 8.73
Note: Text messages are charged ¾ of a cent fee per each 140 characters.
      Therefore, Long Text message will cost more.

Setup

1) *Schedule about 20 to 30 minutes* with **Data Tec to help** you set up your Twilio interface
2) *Fill in the Cell Phone* on the Patient's General screen for patients you want to text
3) If a patient **doesn't** want to receive text messages place the **tilde** "**~**" character in the Phone number single digit prefix field of their Cell phone.

Cell	~	713	999	2222

Run the Texting Feature

1) From the Schedule select the top "*Tools*" Option, then select "*Text Appt Notices*"
2) Set the Date you want to send text messages for, typically tomorrows date
3) Select Schedule "*00*" to automatically use all schedules
4) Select all the *schedule columns* you want to consider (typically all of them)
5) Click the red "*Get List*" button, un-check any patient's you don't want to text
6) Click the green "*Text*" button

* Some carriers like Version, US Cellar, AT&T, and T-Mobile might add additional charges.