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Topic: Removing all previous installations of the scanner driver.

FAQ

This document describes how you can completely remove all earlier installations of the scanner drivers.

1. Plug in the card scanner BCR900C (or BCR901, BCR900C, DuplexScan1200, etc).

2. Go to the Control Panel, select System, and open up the Device Manager in the Hardware section. In the Device Manager, locate the card scanner under Imaging Devices, and select "Uninstall driver." Follow the instructions to uninstall the driver.

3. Unplug the scanner from the system. DO NOT plug it in again.

4. Start the Windows Search Utility and use the Advanced Search options to search file content. Search in the "C:\WINDOWS\INF" folder for any file which contains (i.e. Search File Content) the word "edt901" (or "edt900", "edt960", "edt1200" etc), where the number corresponds to the scanner model number.

5. The result of the search will show a file of the form "oem???.inf",where "???" is a number. Delete this file. **DO NOT delete any other file.**

6. Reboot the computer.

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