# EasyDent Newsflash

DataTec EasyDent

April 2018

## New Electronic Claims Service

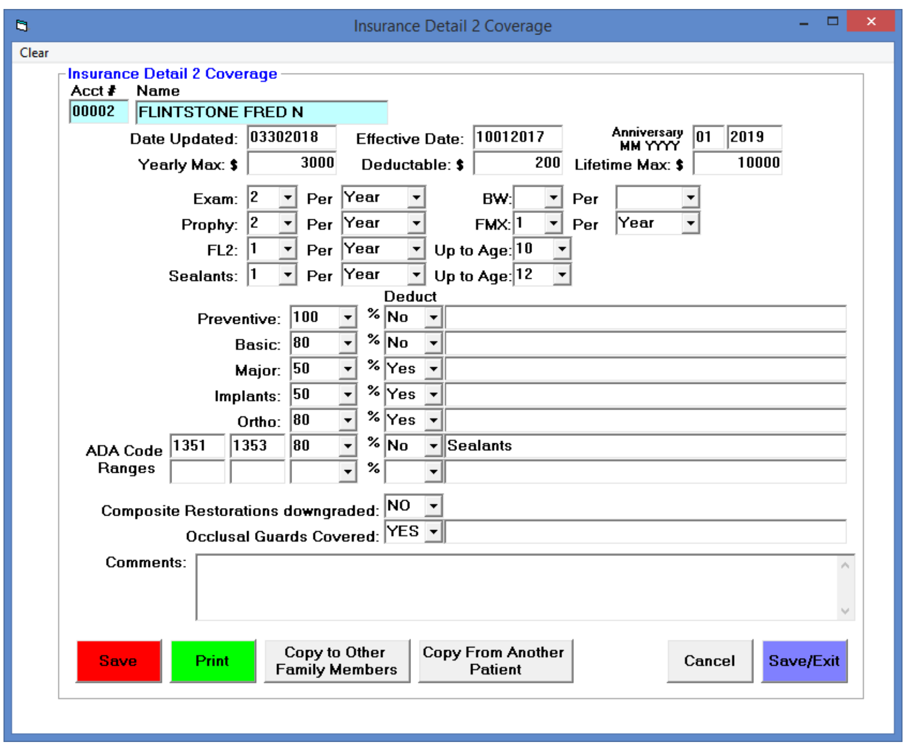
Our clients offices have begun receiving a letter from Change Healthcare (formerly Emdeon) and Renaissance Electronic Services (RSS) basically stating that the RSS Remote Desktop interface will not be supported after August 2018. They are wanting you to switch to a new service they are offering.

The **good news** is that we have another Electronic Claims Service provider that directly interfaces with EasyDent, providing **superior service** at an even **lower cost**. Please give us a call and we will give you their contact information.

## Enhancements First Quarter 2018

### Insurance Coverage Info

There is a new Insurance Detail 2 Coverage screen that lets you document more detailed insurance coverage items for the patient. If you fill this screen out, it takes precedence for calculations on both the Posting and Treatment plan screens.



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You may access the new Insurance Detail 2 Coverage screen as follows:

1. Insurance screen - use the "**Ins Det 2 Coverage**" button.
2. Insurance Detail screen - use the "**Insurance Detailed 2 Screen**" button.
3. Posting screen - top toolbar "**Window**" option then "**Insurance Detail Coverage**".
4. Treatment Plan screen - top toolbar "Window" option "**Insurance Detail Coverage**".
5. Scheduling screen - click on the patient's time slot name entry, click the "**AddOptions**" button, then select the "**Ins Det Coverage**" button.

## Ledger Print Out

When printing Patient Ledger Format 3, there is a new option called "**Sort by Date of Service VS Posting Date**" which lists ledger items in order by Date of Service, regardless of the posting date order.

## Overdue Recall Report

The 24 Month Overdue Recall report (from the Management Reports Menu) has been enhanced to only list "**Active**" patients. You can run the report from the Reports Menu, then Management Reports, then check the option "Overdue Recall Last 24 Months".

## Scheduling

On the Schedule, when you click on a patient's appointment name slot, there is a new button called "**Service**" you can use to change the type of service for the appointment. This can be helpful if you accidentally click the wrong service type when making the appointment.

## WebCam

When you use the WebCam interface from either the General screen or the Schedule to take a patient's photo, if a previous photo already exists you will be prompted to archive the previous photo. If you do archive the photo, it will be placed in the patient's Documents **PatInfo** folder and named PatPhotoMMDDYY (the MMDDYYYY is the date of the original photo). If you do not like being prompted to archive the previous photos, you can use the top toolbar "Tools" option on the WebCam Interface screen to "De-Activate the Auto Archive Prompt."

From the General screen, when you click on the patient's photo, the large display window has the date the file was created on its title bar. This allows you to see how old the photo is.

## View Documents Folder - General Screen

You can open the "Documents Mini View" screen from the General screen with the top toolbar "**Window**" then "Electronic Dental Records", and then "**Mini Documents Folder**". You can access the EDR Documents folder without leaving the General screen.

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## Message on Single Family Style Statement

When printing a Family Style Statement from a patient's screen (i.e. General screen, top toolbar "**Print**", then "**Bill Family**") you can now easily include a Message or Comment by clicking on the new "**Message/Comment**" field.

## Treatment Plan Improvements

On the Patient's Treatment Plan screen, there is a new button labeled "**Acct Summary**" that displays the patient's ledger's summary history. You can easily see what has been charged year-to-date and what has been paid year-to-date.

On the Patient's Treatment Plan screen, if the patient is connected to an Insurance Payment Profile, the profile name display in the upper right-hand corner of the screen now shows the profile's Deductible/Year and Maximum/Year. You may use the "**Ins Profile**" button or click on the Red Ins Profile Number label to see the whole payment profile. This also works for the new Insurance Detail 2 Coverage information.

**Thanks again** for your continued support and great enhancement ideas.

Sincerely,

*Hal Goodall* &

***All Your EasyDent Staff*** ☺