

One Time Setup:

 Download the eMail feature from the EasyDent web site. Go to <u>www.ezdent.com</u> select the "Support" tab, select the "Downloads" button. Click on the "Add email Support Files" link. Download and run this on any computer where you wish to send emails from. If you would like help doing this call Data Tec and schedule time for a technician to help you.

eMail Blast Steps:

- Create your Newsletter or Advertisement that you wish to send. We suggest using Microsoft Word; you can find free Newsletter templates Online. Once you create your document and save it, then save it a second time as a "PDF" type file. These are the best type of files for emailing.
- 2) Compose a brief text document that you wish to use as in the Body of the eMail.
- 3) Create a list of patients to receive the email. You can do this with any EasyDent report that creates an Account Number Work File. For example: "Patient Search by Criteria", "Patient Recall Search", or "Treatment Planning".
- 4) From the "Forms Menu" select the "eMail Blaster" option. You must run this option on the same computer you used for step 3, immediately after running the step. On the eMail Blaster screen you will see a list of patients that you selected by running your report. Only patients that appear to have a good eMail address on their General Screen will be listed.
- **5)** Scroll through the list of patients and un-check any patients that you don't want to send the eMail too.
- 6) Click the Red "Run" button, then the eMail Blast Data Tec window will be displayed.
- 7) Fill out the light blue fields. Be sure to fill in the "Message Text" box with your brief eMail message from step 2 above.
- 8) Use the Green "Attachments" button to add your PDF you created in step 1.
- 9) Press the Red "Start Sending eMails" button. This is the last step, monitor the process to ensure it runs properly.

Note: Remember eMails are dependent on several factors including; your Internet Service Provider, Correct & Current Patient eMail Addresses, and your patients seeing eMails (sometimes they go into the patient's spam folders).